

Amazon Jobs 2023 – Jobs Near Me – Collection Agent Post

Job Location

India
Remote work from: Brazil

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Base Salary

USD. 10,000 - USD. 17,000

Qualifications

12th Pass, Graduate.

Employment Type

Full-time

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Description

Amazon Recruitment 2023

We are looking for dedicated and proactive Collection Agents to join our team. As a Collection Agent, your main responsibility will be to contact individuals or businesses who have outstanding debts and work towards recovering the owed payments. You will need excellent communication skills, negotiation abilities, and a persistent approach to effectively resolve overdue accounts while maintaining positive customer relationships.

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Amazon Careers

Responsibilities:

1. Contact individuals or businesses with overdue accounts through phone calls, emails, or written correspondence.
2. Investigate and analyze customer accounts to determine the best course of action for debt recovery.
3. Provide courteous and professional communication while discussing overdue payments with customers.
4. Negotiate payment arrangements or settlement agreements with customers based on their financial circumstances and company policies.
5. Keep detailed records of all communication and payment agreements made with customers in the collection software or database.
6. Follow up on payment arrangements and deadlines to ensure timely payments.

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Amazon Jobs Near Me

Hiring organization

Amazon

Date posted

May 26, 2023

Valid through

31.12.2023

APPLY NOW

Qualifications:

1. Previous experience as a Collection Agent or in a related role is preferred.
2. Excellent communication skills, both verbal and written.
3. Strong negotiation and persuasion abilities.
4. Empathy and patience when dealing with customers in difficult financial situations.
5. Ability to handle challenging conversations and objections professionally and respectfully.

Important Links**Find the Link in [Apply Now](#) Button**

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