



<https://govhelp.in/job/axis-bank-recruitment-2023-bank-jobs-customer-officer-post/>

Axis Bank Recruitment 2023 – Bank Jobs – Customer Officer Post

Job Location

India
Remote work from: Brazil

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Base Salary

USD. 11,500 - USD. 19,100

Qualifications

Graduate, 12th Passed

Employment Type

Full-time

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Description

Axis Bank Recruitment 2023

Axis Bank, a leading private sector bank in India, is currently offering job opportunities for the position of Customer Officer. If you are interested in bank jobs and have a passion for providing excellent customer service, this could be a great opportunity for you.

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Axis Bank Jobs Near Me

Responsibilities:

1. Welcoming and greeting customers as they enter the bank branch, creating a positive and friendly atmosphere.
2. Assisting customers with various banking transactions such as account opening, cash deposits and withdrawals, fund transfers, and issuing demand drafts.
3. Providing information and guidance to customers on the bank's products and services, including loans, credit cards, and investment options.
4. Resolving customer queries, concerns, and complaints promptly and efficiently.
5. Maintaining accurate records of customer interactions and transactions.
6. Promoting and cross-selling bank products and services to customers based on their needs and preferences.
7. Achieving individual sales targets and contributing to the overall branch sales goals.

Hiring organization

Axis Bank

Date posted

June 14, 2023

Valid through

31.12.2023

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8. Staying updated with the bank's policies, procedures, and product offerings.
9. Collaborating with other bank staff to ensure smooth operations and excellent customer experience.
10. Adhering to regulatory guidelines and maintaining the confidentiality of customer information.

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Axis Bank Work From Home Jobs

Skills:

1. Graduation in any discipline from a recognized university. Post-graduation or relevant certifications in banking and finance would be advantageous.
2. Prior experience in customer service, sales, or a similar role, preferably in the banking industry.
3. Good communication and interpersonal skills.
4. Strong customer focus and ability to build rapport with customers.
5. Basic knowledge of banking products, services, and processes.
6. Proficiency in computer skills and familiarity with banking software and systems.
7. Ability to work in a team and collaborate with colleagues.
8. Problem-solving skills and ability to handle customer issues effectively.
9. Attention to detail and accuracy in handling transactions and maintaining records.
10. Flexibility to work in different shifts as per the bank's requirements.

Important Links [Find the Link](#) [Apply Now](#)

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