

## BPO Team Leader

### Job Location

India

Remote work from: IN

(adsbygoogle = window.adsbygoogle || []).push({}); (adsbygoogle = window.adsbygoogle || []).push({});

### Base Salary

Rs. 20,800 - Rs. 25,000

### Qualifications

Minimum **6 months to 5 years** of experience in BPO or customer support.

### Employment Type

Full-time

(adsbygoogle = window.adsbygoogle || []).push({});

### Description

## BPO Team Leader Jobs in Victaman Services Private Limited Careers

Victaman Services Private Limited is hiring a **BPO Team Leader** for multiple locations, including Bangalore, Chennai, Mumbai, Navi Mumbai, Noida, and Pune. This role is perfect for someone who enjoys leading a team, managing customer service operations, and ensuring high performance. If you have experience in BPO and leadership skills, this is a great opportunity for you.

(adsbygoogle = window.adsbygoogle || []).push({});

### Salary Range

₹2,50,000 – ₹3,00,000 per year (₹20,800 – ₹25,000 per month)

### Responsibilities

- Lead and manage a team of customer service agents.
- Monitor and improve team performance through coaching and feedback.
- Handle customer escalations and resolve issues efficiently.
- Ensure all company policies and quality standards are followed.
- Track and analyze team performance metrics.
- Provide regular performance updates to management.
- Organize training sessions to improve team skills.
- Maintain a positive and productive work environment.

[yarpp template="list" limit=3]

### Hiring organization

Victaman Services Private Limited

### Date posted

March 8, 2025

### Valid through

14.04.2025

APPLY NOW

## Skills Required

- Strong leadership and people management skills.
- Good communication and problem-solving abilities.
- Ability to work under pressure and handle multiple tasks.
- Proficiency in MS Office and CRM software.
- Knowledge of BPO operations and customer service processes.

## Qualifications

- Minimum **6 months to 5 years** of experience in BPO or customer support.
- At least **1 year of experience** in a leadership role.
- Proficiency in **Marathi** (spoken and written).
- Age requirement: **18 – 35 years**.

## Work Details

- **Location:** Bangalore, Chennai, Mumbai, Navi Mumbai, Noida, Pune
- **Job Type:** Full-time, In-office
- **Working Days:** 6 days a week

(adsbygoogle = window.adsbygoogle || []).push({});

## Why Join Us?

- Competitive salary and career growth opportunities.
- Gain leadership experience in a growing company.
- Work in a fast-paced and challenging environment.
- Be part of a supportive and professional team.

If you have leadership skills and [experience in BPO](#), apply today!

Apply for more Jobs

Find the Link in [Apply Now](#)

(adsbygoogle = window.adsbygoogle || []).push({});