



<https://govhelp.in/job/call-center-representative-in-jsw-steel-job-opportunities-jobs-for-freshers/>

Call Center Representative in JSW Steel – Job Opportunities – Jobs For Freshers

Hiring organization
JWS Steel

Job Location

India
Remote work from: IND

Date posted
January 27, 2024

Valid through
31.08.2024

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Base Salary

USD. 11 - USD. 20

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Qualifications

12th Pass, Graduate

Employment Type

Full-time

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Description

Call Center Representative in JSW Steel

As a Call Center Representative at JSW Steel, you'll be the friendly voice on the other end of the line, providing exceptional customer service to our valued clients. You'll play a crucial role in building and maintaining positive relationships, ensuring their needs are met promptly and efficiently.

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JWS Steel Jobs For Freshers

Responsibilities:

- Answer incoming calls and respond to inquiries promptly and professionally.
- Provide accurate and detailed information about JSW Steel's products, services, and policies.
- Actively listen to customer concerns and work diligently to resolve issues in a timely and satisfactory manner.
- Process orders and update customer accounts accurately.
- Maintain detailed records of interactions and document customer feedback.
- Contribute to a positive and collaborative team environment.

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Skills:

- Excellent communication and interpersonal skills.
- Strong active listening and problem-solving abilities.
- Proficiency in computer applications, including CRM systems.
- Ability to work independently and as part of a team.
- Positive attitude and a genuine desire to help others.
- Excellent time management and organizational skills.

Tags:

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