



<https://govhelp.in/job/customer-service-executive-fast-job-search-zomato-jobs-for-freshers/>

Customer Service Executive – Fast Job Search – Zomato Jobs For Freshers

Hiring organization

Zomato

Job Location

India

Remote work from: IND

Date posted

January 30, 2024

Valid through

31.08.2024

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Base Salary

USD. 10 - USD. 22

APPLY NOW

Qualifications

12th Pass, Graduate

Employment Type

Full-time

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Description

Customer Service Executive

As a Customer Service Executive, you'll be the frontline hero, ensuring our customers have a seamless and delightful experience on the Zomato platform. You'll be their go-to person for resolving inquiries, addressing concerns, and providing exceptional support across all channels, from phone to chat to email. Your dedication to customer satisfaction will play a crucial role in driving brand loyalty and positive word-of-mouth.

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Zomato Freshers Jobs

Responsibilities:

- **Be the voice of Zomato:** Respond promptly and professionally to customer inquiries across various channels, ensuring clear and accurate communication.
- **Resolve issues with a smile:** Understand customer concerns, troubleshoot problems effectively, and find timely solutions that exceed expectations.
- **Go the extra mile:** Proactively identify and anticipate customer needs, offering personalized support and exceeding expectations whenever possible.
- **Champion Zomato:** Be a brand ambassador, promoting Zomato's offerings and services with enthusiasm and knowledge.

- **Stay informed:** Keep up-to-date with Zomato's policies, procedures, and promotions to provide accurate and consistent information.

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Zomato Jobs Near Me

Skills:

- **Excellent communication skills:** Written and verbal fluency in English is essential, with the ability to tailor your communication style to diverse audiences.
- **Customer-centric mindset:** A genuine passion for helping others and a commitment to providing exceptional service.
- **Problem-solving skills:** The ability to think critically, analyze situations, and find effective solutions to customer concerns.
- **Technical skills:** Proficiency in using computers, email, and Zomato's internal systems.
- **Adaptability and resilience:** Ability to thrive in a fast-paced environment and maintain composure under pressure.

Tags:

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