



<https://govhelp.in/job/customer-service-manager-all-job-for-you-hiring-job-vacancy-in-byjus/>

Customer Service Manager – All Job For You – Hiring Job Vacancy in Byjus

Hiring organization

Byjus

Job Location

India

Remote work from: IND

Date posted

February 9, 2024

Valid through

31.08.2024

Base Salary

USD. 12 - USD. 22

APPLY NOW

Qualifications

Graduate, 12th Pass

Employment Type

Full-time

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Description

Customer Service Manager

Byju's is on a mission to make learning engaging, effective, and personalized for every child. We use innovative technology and high-quality content to create customized learning experiences that nurture active learners and empower them to achieve their full potential. As a Customer Service Manager, you'll be a vital part of this mission, directly impacting the lives of students and their families.

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Byjus Careers

Responsibilities:

- Lead a team of passionate customer service representatives, fostering a positive and collaborative work environment.
- Develop and implement strategies to ensure exceptional customer service across all touchpoints.
- Proactively identify and address customer concerns, resolving issues efficiently and exceeding expectations.
- Analyze customer feedback and trends to drive continuous improvement in customer service processes.
- Stay up-to-date on Byju's products and services to provide accurate and insightful information to customers.
- Build strong relationships with key stakeholders and departments to ensure seamless customer experiences.

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Byjus Jobs For Freshers

Skills:

- Minimum 3 years of experience in a customer service management role.
- Proven track record of exceeding customer satisfaction goals.
- Strong leadership and interpersonal skills.
- Excellent communication, written and verbal.
- Ability to motivate and inspire a team.
- Proficient in MS Office Suite and CRM software.
- Passion for education and a desire to make a positive impact on children's lives.

Tags:

byjus recruitment process,byjus recruitment associate interview,byjus part time job,byjus interview,byjus part time jobs,byju's interview,byjus interview experience,byjus bda interview,byju's bda interview,byjus latest jobs,byjus interview for bda,byjus work from home job,byjus interview questions,byju's interview questions,byjus jobs,byjus,how to crack byjus interview,how to crack byju's interview,byju's zoom interview questions

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