



<https://govhelp.in/job/customer-service-representative-all-india-jobs-zomato-job-vacancy-for-freshers/>

Customer Service Representative – All India Jobs – Zomato Job Vacancy For Freshers

Hiring organization
Zomato

Job Location

India
Remote work from: IND

Date posted
January 27, 2024

Valid through
31.08.2024

Base Salary

USD. 11 - USD. 22

APPLY NOW

Qualifications

12th Pass, Graduate

Employment Type

Full-time

Description

Customer Service Representative

As a Customer Service Representative at Zomato, you'll be the friendly voice and helping hand behind every order. You'll be the one ensuring our customers have a smooth and delightful experience, from placing their orders to enjoying their meals.

Zomato Freshers Jobs

Responsibilities:

- **Master of the Mealtime:** Assist customers with navigating the Zomato platform, placing orders, and resolving any issues they may encounter.
- **Customer Champion:** Be the voice of empathy and understanding, actively listening to customer concerns and providing timely solutions.
- **Problem Solver Extraordinaire:** Think creatively and proactively to address complex situations, ensuring customer satisfaction and brand loyalty.

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Zomato Jobs Near Me

Skills:

- **Communication Guru:** Excellent written and verbal communication skills with a knack for building rapport and trust.
- **Tech Savvy:** Proficient in using computers and Zomato's internal tools to efficiently manage customer inquiries.
- **Problem-Solving Ace:** Ability to analyze situations, identify solutions, and implement them effectively.
- **Empathy Ninja:** Possess a genuine desire to understand and help customers, with a focus on exceeding expectations.

Tags:

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