



<https://govhelp.in/job/customer-support-analyst-in-accenture-fast-job-search-accenture-careers/>

Customer Support Analyst in Accenture – Fast Job Search – Accenture Careers

Job Location

India
Remote work from: IND

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Base Salary

USD. 20 - USD. 33

Qualifications

Graduate

Employment Type

Full-time

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Description

Customer Support Analyst in Accenture

As a Customer Support Analyst at Accenture, you'll be the bridge between clients and their technological needs.

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Accenture Careers

Responsibilities:

- **Troubleshooting technical issues:** Diagnose and resolve client queries related to software, hardware, or network problems.
- **Providing exceptional support:** Offer prompt, accurate, and friendly assistance, ensuring client satisfaction and exceeding expectations.
- **Escalating complex issues:** Seamlessly transfer complex problems to the right teams, ensuring timely resolution.
- **Maintaining accurate records:** Document client interactions and solutions, ensuring knowledge capture and future reference.
- **Staying up-to-date:** Continuously learn and adapt to new technologies and processes to provide the best possible service.

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Accenture Jobs Near Me

Hiring organization

Accenture

Date posted

January 27, 2024

Valid through

31.08.2024

APPLY NOW

Skills:

- **Excellent communication skills:** You'll thrive in a role that demands clear and concise communication, both written and verbal.
- **Technical aptitude:** A basic understanding of computers and technology is essential, with the ability to learn new systems quickly.
- **Problem-solving skills:** You'll be the go-to person for finding solutions, so analytical thinking and creative problem-solving are crucial.
- **Empathy and customer focus:** Building rapport and understanding client needs is key to success in this role.
- **Strong work ethic and attention to detail:** You'll be juggling multiple tasks, so excellent time management and organizational skills are essential.

Tags:

accenture,working at accenture,#accenture,why accenture,accenture consulting,life at accenture,accenture careers,why i left accenture,accenture recruitment,accenture jobs,accenture cebu,accenture india,accenture gifts,accenture manila,accenture salary,accenture benefits,careers at accenture,gifts from accenture,accenture tech vision,accenture welcome kit,welcome kit accenture,accenture offer letter,accenture onboarding kit

Important Links [apply_now]

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