

Ecom Express Careers 2023 – Jobs For Freshers – Customer Relationship Manager Post

Hiring organization

Ecom Express

Job Location

India

Remote work from: India

Date posted

May 25, 2023

Valid through

31.12.2023

Base Salary

USD. 10,000 - USD. 16,000

APPLY NOW

Qualifications

Graduate, 12th Passed

Employment Type

Full-time

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Description

Ecom Express Recruitment 2023

The role of a customer relationship manager is to oversee all aspects of the customer experience with a company. They are the main point of contact for customers and are responsible for building and maintaining positive relationships with them. CRMs also collect and track customer data, in order to better understand their needs and preferences. Some other responsibilities of this role include:

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Ecom Express Jobs Near Me

Responsibilities:-

- Develop and manage relationships with customers
- Provide support and feedback on products and services
- Identify customer needs and recommend solutions
- Negotiate and close deals with customers

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Ecom Express Careers

Qualifications:-

- Bachelor's degree or equivalent experience in business or marketing
- 3-5 years of experience in customer relations or related field
- Strong communication and negotiation skills
- Familiarity with CRM software

Important Links

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