

https://govhelp.in/job/google-recruitment-2023-jobs-near-me-customer-officer-posts/

Google Recruitment 2023 – Jobs Near Me – Customer Officer Posts

Job Location India Remote work from: Brazil

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Base Salary USD. 17,200 - USD. 25,100

Qualifications Graduate

Employment Type Full-time

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Description

Google Recruitment 2023

As a Customer Officer at Google, you will be responsible for delivering excellent customer service and support to Google's clients and customers.

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Google Careers

Responsibilities:

- 1. Responding to customer inquiries and providing prompt and accurate information.
- 2. Assisting customers with product-related questions, troubleshooting, and issue resolution.
- 3. Handling customer complaints or escalations with professionalism and empathy.
- Collaborating with cross-functional teams to resolve complex customer issues.
- 5. Guiding customers in utilizing Google's products and services effectively.
- 6. Providing product demonstrations and explaining features to customers.
- 7. Conducting customer satisfaction surveys and gathering feedback for continuous improvement.

Hiring organization Google

Date posted June 16, 2023

Valid through 31.12.2023

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8. Maintaining accurate records of customer interactions and transactions.

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Google Jobs Near Me

Skills:

- 1. Education: A bachelor's degree or equivalent qualification in any field is preferred.
- 2. Customer Service Experience: Prior experience in a customer service or support role, preferably in a technology or digital industry.
- 3. Communication Skills: Excellent verbal and written communication skills to interact with customers and internal teams.
- 4. Problem-solving Abilities: Strong problem-solving skills to address customer issues and provide appropriate solutions.
- 5. Empathy and Patience: Ability to remain calm, patient, and empathetic when dealing with challenging customer situations.
- 6. Technical Aptitude: Familiarity with Google's products and services, and the ability to quickly learn and adapt to new technologies.
- 7. Multitasking Abilities: Good multitasking skills to handle multiple customer inquiries and tasks simultaneously.
- 8. Team Player: Strong teamwork and collaboration skills to work effectively with colleagues across different departments.

Important Links Find the Link in Apply Now

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