Infosys Careers – Work From Home Jobs – Data Analysis Assistant

Job Location
India
Remote work from: IN; US; AU; NZ; HK; JP; KZ; MY; SG; TW; TH; UZ; VN; AT; BY; BE; DK; FR; DE; GR; NL; RU; ES; CH; UK; GB; DZ; KW; MA; QA; SA; MX; AE; CA; GT; DO

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Base Salary
USD. 19 - USD. 25

Qualifications
Graduate, Post Graduate

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Employment Type
Full-time, Work From Home

Description

Infosys Careers

About Infosys

Infosys is a world-class company that helps other businesses run smoothly using technology. We're a team of innovative thinkers who are passionate about making a difference. Here, you'll get to work on exciting projects and use your skills to help businesses thrive.

Position: Data Analysis Assistant

In a Nutshell

As a Data Analysis Assistant at Infosys, you'll be the champion for our clients' happiness! You'll lead a team of customer service representatives, making sure they have everything they need to provide excellent service. You'll also work closely with clients to understand their needs and ensure they're getting the most out of our services.

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About You (Skills and Qualifications)

- You've got at least a few years of experience in customer service, and you know what it takes to keep clients smiling.
- You're a natural leader who can motivate and coach your team to be their best.
- You're a problem-solver! You can think on your feet and find solutions to

Hiring organization
Infosys

Date posted
April 12, 2024

Valid through
31.12.2024

APPLY NOW

any client issue.
- Communication is your superpower! You can clearly explain complex things and build strong relationships with clients.
- You're a team player who loves working with others to achieve a common goal.
- Bonus points if you're tech-savvy and have experience with customer service software.

Experience Level: We welcome both freshers and experienced professionals!

Why Join Infosys?

- **Make a real impact:** You'll be helping businesses succeed by ensuring their customers are happy.
- **Learning and development:** We invest in our employees! You'll have opportunities to learn new skills and grow your career.
- **Great work environment:** We value teamwork, creativity, and a positive attitude.
- **Competitive benefits:** We offer a comprehensive benefits package, including health insurance, paid time off, and more.
- **Be part of something big:** Infosys is a global company with a bright future. You'll get to work with talented people from all over the world.

Ready to Apply?

The application process is easy! Just submit your resume and cover letter online. We look forward to hearing from you!

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Infosys Jobs For Freshers

- **Make a Difference Every Day:** You'll be the go-to person for our clients, helping them get the most out of our services.
- **Lead an Awesome Team:** You'll get to coach, mentor, and empower your customer service representatives to be superstars.
- **Challenge Yourself:** You'll work on complex issues and find creative solutions to keep clients happy.
- **Never Stop Learning:** We offer tons of training and development opportunities to help you reach your full potential.
- **Be Part of a Global Family:** Infosys is a fun and collaborative place to work. You'll make friends and connections that will last a lifetime.

General Overview: Your Duties and Responsibilities

- Lead and coach a team of customer service representatives.
- Ensure your team provides excellent customer service.
- Resolve customer issues efficiently and effectively.
- Build strong relationships with clients and understand their needs.
- Monitor and improve customer service processes.
- Stay up-to-date on the latest customer service trends and technologies.
- Report on customer service metrics and identify areas for improvement.

Join Infosys and become a customer service hero! We can't wait to meet you.

This job description is around 500 words, and we can keep it under 600 by removing some details. However, I've included all the essential information to give you a clear picture of the role.

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