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Maruti Suzuki Jobs – Job Vacancy Near Me – Fast Job For Sr. Sales Executive

Hiring organization

Maruti Suzuki

Date posted

March 28, 2024

Valid through

31.12.2024

Job Location

India

Remote work from: IN; US; AU; NZ; HK; JP; KZ; MY; SG; TW; TH; UZ; VN; AT; BY; BE; DK; FR; DE; GR; NL; RU; ES; CH; UK; GB; DZ; KW; MA; QA; SA; MX; AE; CA; GT; DO

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Base Salary

USD. 13 - USD. 22

Qualifications

12th Pass, Graduate, Post Graduate

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Employment Type

Full-time

Description

Maruti Suzuki Recruitment 2024

Do you have a passion for building relationships, resolving customer issues, and ensuring exceptional service? Are you looking for a career where you can make a real difference in the lives of others? If so, then a career as a Sr. Sales Executive at Maruti Suzuki might be the perfect fit for you!

Maruti Suzuki Jobs Near Me

Maruti Suzuki is India's leading automobile manufacturer, renowned for its commitment to quality, reliability, and customer satisfaction. We're looking for enthusiastic and driven individuals to join our growing team and play a vital role in delivering an unparalleled customer experience.

Summary

In this role, you'll be the first point of contact for our valued customers, providing comprehensive support and addressing their inquiries across various channels. You'll play a key part in building trust and loyalty by ensuring their questions are answered promptly and their concerns are resolved effectively. This is an excellent opportunity for both recent graduates and experienced professionals who are passionate about the automotive industry and thrive in a fast-paced environment.

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Key Responsibilities

- Respond to customer inquiries via phone, email, and social media in a timely and professional manner.
- Listen attentively to understand customer needs and concerns, and identify the best course of action to resolve their issues.
- Research and provide accurate information about Maruti Suzuki products, services, and policies.
- Troubleshoot technical problems and offer solutions to ensure customer satisfaction.
- Follow up with customers to ensure their concerns have been addressed effectively and maintain positive relationships.
- Document customer interactions effectively and accurately in our CRM system.
- Adhere to company policies and procedures to maintain consistent and high-quality customer service.
- Stay up-to-date on the latest Maruti Suzuki products and services through ongoing training programs.
- Contribute to a positive and collaborative work environment.

Required Skills and Qualifications

- Excellent communication and interpersonal skills, with the ability to build rapport with customers from diverse backgrounds.
- Active listening skills to understand customer needs and concerns effectively.
- Strong problem-solving skills to identify and implement solutions to customer issues.
- Proficiency in written and spoken English, with a focus on clarity, accuracy, and professionalism.
- Ability to work independently and as part of a team in a fast-paced environment.
- Strong computer skills, with proficiency in relevant software applications like CRM systems.
- A positive and enthusiastic attitude with a dedication to exceeding customer expectations.

Experience

This role is open to both freshers and experienced candidates. For freshers, a strong academic background, excellent communication skills, and a willingness to learn are essential. For experienced candidates, a minimum of 1-2 years of experience in customer service or a related field is preferred.

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Why Join Maruti Suzuki ?

Maruti Suzuki offers a dynamic and rewarding work environment where you can make a real difference. Here are just a few reasons why you'll love working with us:

- **Growth and Development Opportunities:** We invest in our employees' growth by providing comprehensive training programs and opportunities for career advancement.
- **Competitive Salary and Benefits Package:** We offer a competitive compensation package that includes health insurance, paid time off, and other benefits.
- **Positive Work Environment:** We foster a collaborative and supportive work environment where you can feel valued and respected.
- **Work-Life Balance:** We understand the importance of maintaining a healthy work-life balance and offer flexible work arrangements.
- **Be Part of a Leading Brand:** You'll have the opportunity to work for a renowned brand that is shaping the future of the Indian automobile industry.

Application Process

To apply for this exciting opportunity, please submit your resume and cover letter online. We look forward to hearing from you!

Join Us and Make a Difference!

At Maruti Suzuki, we're passionate about delivering exceptional customer experiences. If you're a highly motivated individual with a strong desire to build a successful career, we encourage you to apply!

In Conclusion

This role offers a unique opportunity to join a leading automotive company and make a positive impact on the lives of our customers. We're looking for passionate and dedicated individuals who are eager to learn, grow, and contribute to our continued success.

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