



<https://govhelp.in/job/meesho-recruitment-2023-fast-job-collection-agent-post/>

Meesho Recruitment 2023 – Fast Job – Collection Agent Post

Job Location

India
Remote work from: Brazil

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Base Salary

USD. 13,000 - USD. 17,200

Qualifications

Graduate, 12th Pass

Employment Type

Full-time

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Description

Meesho Recruitment 2023

Meesho, a prominent social commerce platform in India, is currently offering job opportunities for the position of Collection Agent. If you are looking for a fast-paced job in the field of collections, this could be a great opportunity for you.

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Meesho Jobs Work From Home

Responsibilities:

1. Contacting customers who have pending payments and following up to collect the outstanding amount.
2. Using effective communication skills to negotiate payment terms and resolve any payment-related issues.
3. Maintaining accurate records of all collection activities and updating the relevant systems or databases.
4. Following company policies and procedures to ensure compliance with collection guidelines.
5. Collaborating with internal teams, such as customer support or sales, to address customer concerns and facilitate the payment process.
6. Providing excellent customer service while handling collection calls and maintaining a professional and empathetic approach.
7. Analyzing customer accounts to identify delinquencies and implementing appropriate collection strategies.

Hiring organization

Meesho

Date posted

June 14, 2023

Valid through

31.12.2023

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8. Documenting customer feedback, complaints, or disputes and escalating complex cases to the relevant departments for resolution.
9. Achieving collection targets and goals set by the company.
10. Keeping abreast of industry regulations and best practices in collections.

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Meesho Jobs Near Me

Skills:

1. High school diploma or equivalent. Additional certifications or relevant experience in collections or customer service may be advantageous.
2. Prior experience in collections, debt recovery, or a related field is preferred.
3. Excellent verbal and written communication skills.
4. Strong negotiation and persuasion abilities.
5. Good problem-solving skills and ability to handle challenging situations.
6. Attention to detail and accuracy in maintaining collection records and documentation.
7. Familiarity with collection software or customer relationship management (CRM) tools is desirable.
8. Ability to work in a fast-paced environment and meet collection targets.
9. Basic computer skills and proficiency in using MS Office applications.
10. Flexibility to work in shifts, including evenings or weekends, as per the company's requirements.

Important Links

Find the Link in [Apply Now](#) Button

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