

Realme Careers 2023 – Fast Job – Customer Service Trainee Post

Hiring organization
Realme

Job Location

India
Remote work from: Brazil

Date posted
May 25, 2023

Valid through
31.12.2023

Base Salary

USD. 10,000 - USD. 17,500

APPLY NOW

Qualifications

12th Passed , Graduate.

Employment Type

Full-time

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Description

Realme Recruitment 2023

We are seeking a motivated and enthusiastic individual to join our team as a Customer Service Trainee. In this role, you will receive comprehensive training to develop the necessary skills and knowledge to provide exceptional customer service and support. This position offers a valuable opportunity to gain hands-on experience and build a solid foundation for a career in customer service.

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Realme Jobs Near Me

Responsibilities:

1. Learn and understand our products, services, and company policies to effectively assist customers and address their inquiries.
2. Provide timely and professional responses to customer inquiries via various channels, including phone, email, and live chat.
3. Listen attentively to customer concerns, troubleshoot issues, and provide appropriate solutions or escalate to the appropriate department if needed.
4. Maintain accurate and detailed customer records and interactions in our customer relationship management (CRM) system.
5. Assist customers with product information, order processing, account management, and other related tasks.
6. Follow established procedures and guidelines to ensure consistent and high-quality customer service.

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Realme Work From Home Jobs

Qualifications:

1. High school diploma or equivalent; additional education or certification in customer service is a plus.
2. Excellent communication skills, both verbal and written, with a strong command of the English language.
3. Ability to empathize with customers and remain calm and professional in challenging situations.
4. Strong problem-solving and decision-making abilities, with a keen attention to detail.
5. Basic computer literacy and proficiency in using various software applications.
6. Exceptional organizational and time management skills to handle multiple tasks and prioritize effectively.

Important Links**Find the Link in [Apply Now](#) Button**

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