

Standard Chartered Bank Jobs – Job Bank – Freshers Job For Help Desk

Hiring organization
Standard Chartered Bank

Job Location

India

Remote work from: IN; US; AU; NZ; HK; JP; KZ; MY; SG; TW; TH; UZ; VN; AT; BY; BE; DK; FR; DE; GR; NL; RU; ES; CH; UK; GB; DZ; KW; MA; QA; SA; MX; AE; CA; GT; DO

Date posted
March 28, 2024

Valid through
31.12.2024

(adsbygoogle = window.adsbygoogle || []).push({});

APPLY NOW

Base Salary

USD. 14 - USD. 25

Qualifications

Graduate, Post Graduate

(adsbygoogle = window.adsbygoogle || []).push({});

(adsbygoogle = window.adsbygoogle || []).push({});

Employment Type

Full-time

Description

Standard Chartered Bank Recruitment 2024

Are you passionate about providing exceptional customer service and resolving inquiries in a timely and efficient manner? Do you thrive in a fast-paced environment and enjoy working collaboratively with a team? If so, then a career as a Help Desk Analyst at Standard Chartered Bank could be the perfect opportunity for you!

Standard Chartered Bank Jobs Near Me

Standard Chartered Bank is a leading global bank with a strong presence in over 60 markets. We are committed to providing our clients with innovative financial solutions and exceptional service. As a Help Desk Analyst, you will play a vital role in supporting our customers by resolving their inquiries and ensuring a positive banking experience.

About the Role

In this role, you will be the first point of contact for our customers, providing technical and account-related support via phone, email, and chat. You will work closely with other departments within the bank to troubleshoot issues, escalate complex inquiries, and ensure a seamless resolution for our customers.

Summary

- Provide exceptional customer service by resolving inquiries, answering questions, and troubleshooting technical issues.
- Utilize strong communication and problem-solving skills to diagnose and resolve customer issues efficiently.

- Maintain a comprehensive understanding of Standard Chartered Bank's products and services.
- Collaborate effectively with other departments to ensure a smooth resolution process for customer concerns.
- Adhere to all company policies and procedures.

(adsbygoogle = window.adsbygoogle || []).push({});

Key Responsibilities

- Respond to customer inquiries via phone, email, and chat in a timely and professional manner.
- Research and diagnose customer issues to identify root causes and develop effective solutions.
- Escalate complex inquiries to the appropriate department for further assistance.
- Document customer interactions accurately and efficiently.
- Maintain a positive and professional demeanor at all times.
- Stay up-to-date on Standard Chartered Bank's products, services, and policies.
- Contribute to a positive and collaborative work environment.

Required Skills and Qualifications

- Excellent communication and interpersonal skills, both written and verbal.
- Strong analytical and problem-solving abilities.
- Ability to work independently and as part of a team.
- Proficient in Microsoft Office Suite (Word, Excel, PowerPoint).
- Experience with customer service software a plus.
- A genuine passion for providing exceptional customer service.

Experience

This role is open to both recent graduates (freshers) and individuals with customer service experience.

(adsbygoogle = window.adsbygoogle || []).push({});

If You Want to Get Notifications about Various Jobs, Join our Telegram Channel Now and Get notified Daily about the Latest Jobs



Why Join Standard Chartered Bank ?

Standard Chartered Bank offers a competitive salary and benefits package, including health insurance, paid time off, and opportunities for professional development. You will also have the chance to work in a dynamic and global

environment, alongside a team of talented and dedicated professionals.

At Standard Chartered Bank, we are committed to fostering a culture of diversity, inclusion, and respect. We believe that our employees are our greatest asset, and we are dedicated to providing them with the tools and resources they need to succeed.

Application Process

To apply for this position, please submit your resume and cover letter online. In your cover letter, please tell us why you are interested in this role and what you can bring to Standard Chartered Bank.

Join Us and Make a Difference

As a Help Desk Analyst at Standard Chartered Bank, you will play a vital role in supporting our customers and ensuring their satisfaction. We are looking for passionate and motivated individuals who are eager to learn and grow in their careers. If you are ready to make a difference, we encourage you to apply!

General Overview

This role provides a unique opportunity to gain valuable experience in the financial services industry. You will develop your customer service skills, learn about banking products and services, and work in a fast-paced and dynamic environment. Standard Chartered Bank is a great place to start or grow your career.

If You Want to Get Notification about Various Jobs, Join our WhatsApp Channel Now and Get notified Daily about Latest Jobs



Important Links

Find the Link in [Apply Now](#) Button

```
(adsbygoogle = window.adsbygoogle || []).push({});
```

```
(adsbygoogle = window.adsbygoogle || []).push({});
```