



<https://govhelp.in/job/supervisors-dhani-recruitment-2023-in-hyderabad-boduppal/>

Supervisors – Dhani Recruitment 2023 In Hyderabad, Boduppal

Job Location

Boduppal, 500039, Hyderabad, Telangana, India

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Base Salary

USD. 10,000 - USD. 16,500

Qualifications

12th Pass, Graduate.

Employment Type

Full-time

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Description

Dhani Recruitment 2023

Job Title: Supervisors

Company: Dhani

Location: Hyderabad, Boduppal

Job Description:

Dhani, a leading financial services provider, is seeking experienced and dynamic individuals to join our team as Supervisors. As a Supervisor at Dhani, you will play a pivotal role in leading and managing a team of professionals to ensure efficient operations and exceptional customer service. This is an exciting opportunity to contribute to the growth and success of Dhani and make a significant impact in the financial services industry.

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Dhani Careers

Responsibilities:

1. Team Management: Supervise and lead a team of professionals, providing guidance, support, and mentorship. Set clear performance expectations, monitor individual and team performance, and provide regular feedback. Promote a positive and collaborative work environment to foster teamwork

Hiring organization

Dhani

Date posted

June 2, 2023

Valid through

31.12.2023

APPLY NOW

and employee development.

2. **Operations Oversight:** Oversee day-to-day operations, ensuring adherence to operational guidelines, policies, and procedures. Monitor service levels, quality metrics, and key performance indicators to ensure targets are met or exceeded. Identify process improvement opportunities and implement initiatives to enhance efficiency and customer experience.
3. **Customer Service Excellence:** Ensure exceptional customer service delivery by coaching and training team members on effective communication, problem-solving, and conflict-resolution skills. Handle escalated customer inquiries or complaints and provide timely and satisfactory resolutions. Continuously monitor customer feedback and take proactive measures to address customer needs and expectations.

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Dhani Jobs Near Me

Qualifications:

- Proven experience as a Supervisor or Team Lead in a customer service or operations role.
- Strong leadership and people management skills, with the ability to motivate and inspire a team.
- Excellent communication and interpersonal skills to effectively collaborate with team members and stakeholders at all levels.
- Strong problem-solving and decision-making abilities to address operational challenges and customer issues.
- Sound knowledge of operational processes, policies, and best practices.
- Ability to analyze data and metrics to identify trends and make data-driven decisions.
- Customer-centric mindset with a passion for delivering exceptional service.

Important Links

Find the Link in [Apply Now](#) Button

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