

Tata Motors Careers – Job Recruitment – Free Job For Call Center Representative

Hiring organization

Tata Motors

Job Location

Bartala, 700018, Kolkata, West Bengal, India

Date posted

March 28, 2024

Valid through

31.12.2024

Base Salary

USD. 11 - USD. 22

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Qualifications

12th Pass, Graduate, Post Graduate

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Employment Type

Full-time

Description

Tata Motors Recruitment 2024: Make a Difference by Connecting with Customers

Are you passionate about providing exceptional customer service? Do you thrive in a fast-paced environment where you can make a real difference? If so, then a career as a Call Center Representative at Tata Motors could be the perfect opportunity for you.

Why Join Us?

Tata Motors is a leading global automobile manufacturer with a rich heritage and a commitment to shaping the future of mobility. As a Call Center Representative, you'll play a vital role in connecting with our customers, providing them with the information and support they need. You'll be part of a dynamic team dedicated to delivering a positive and memorable customer experience.

Job Overview

In this role, you'll be the first point of contact for our valued customers. You'll handle a variety of inquiries, including questions about our vehicles, services, and financing options. You'll also be responsible for resolving customer concerns and ensuring their satisfaction.

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Key Responsibilities:

- Answer incoming calls from customers in a timely and professional manner.
- Listen attentively to customer inquiries and concerns.
- Provide accurate and up-to-date information about Tata Motors' products and services.

- Resolve customer issues efficiently and effectively.
- Document customer interactions accurately and thoroughly.
- Promote additional products and services when appropriate.
- Maintain a positive and professional demeanor at all times.
- Uphold company policies and procedures.

Tata Motors Jobs Near Me:

This is a remote position, allowing you to work from the comfort of your own home or a dedicated workspace. We offer a flexible schedule that can accommodate your lifestyle.

Required Skills and Qualifications:

- Excellent communication and interpersonal skills.
- Strong active listening skills.
- The ability to learn and retain information quickly.
- Problem-solving and critical thinking skills.
- A positive and professional attitude.
- Proficiency in using computers and telephone systems.

Experience:

We welcome applications from both experienced and fresh graduates. While experience in a call center environment is a plus, it's not mandatory. We are more interested in your passion for customer service, your ability to learn, and your commitment to excellence.

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Why Join Tata Motors?

At Tata Motors, we offer a competitive salary and benefits package, including health insurance, paid time off, and opportunities for professional development. You'll also be part of a company that is committed to innovation and sustainability. Here are some additional perks you can enjoy:

- A dynamic and collaborative work environment.
- A chance to make a real difference in the lives of our customers.
- Opportunities for growth and development within the company.
- A strong company culture that values diversity and inclusion.

Application Process:

To apply, please submit your resume and cover letter online. In your cover letter, be sure to tell us why you're interested in this role and what you can bring to the Tata Motors team.

Motivate to Join:

Working at Tata Motors is more than just a job; it's an opportunity to be part of something bigger. You'll have the chance to make a difference in the lives of our customers and contribute to the success of a leading global company.

Wrapping Up:

If you're looking for a challenging and rewarding career in customer service, then we encourage you to apply. We look forward to hearing from you!

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