



<https://govhelp.in/job/tcs-job-vacancy-all-india-jobs-customer-service-specialist-in-tcs/>

TCS Job Vacancy – All India Jobs – Customer Service Specialist in TCS

Hiring organization
TCS

Job Location

India
Remote work from: IND

Date posted
January 30, 2024

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Valid through
31.08.2024

Base Salary

USD. 20 - USD. 31

APPLY NOW

Qualifications

Graduate

Employment Type

Full-time

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Description

TCS Job Vacancy

As a Customer Service Specialist at TCS, you will play a vital role in ensuring our clients receive exceptional service and support. You will be responsible for handling customer inquiries through various channels, including phone, email, and chat.

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TCS Job Search

Responsibilities:

- Respond to customer inquiries through various channels (phone, email, chat).
- Research and troubleshoot customer issues to identify root causes and find solutions.
- Provide accurate and up-to-date information on TCS products and services.
- Document customer interactions and follow up on action items.
- Escalate complex issues to the appropriate team for resolution.
- Contribute to team efforts to improve customer satisfaction and experience.

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TCS Job Vacancy Near Me

Skills:

- Excellent communication and interpersonal skills.
- Problem-solving and analytical skills.
- Ability to work independently and as part of a team.
- Strong organizational and time management skills.
- Proficiency in Microsoft Office Suite.
- Customer service experience preferred.

Tags:

tata consultancy services,tata consultancy services interview,tata consultancy services (business operation),tata consultancy services stock,tata consultancy services share,tata consultancy services pune jobs,ratan tata,tcs it services,service,social service,tcs share ratan tata,tata sons,tata inspiration series,tata nano,hr interview questions and answers

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