

https://govhelp.in/job/uniliver-recruitment-2023-free-job-alert-front-line-employees-post/

Uniliver Careers 2023 - Free Job Alert - Front-Line Employees Post

Job Location

India

Remote work from: Brazil

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Base Salary

USD. 10,000 - USD. 15,500

Qualifications

12th, Graduation.

Employment Type

Full-time

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Description

Uniliver Recruitment 2023

As a front-line employee, you will be responsible for directly interacting with customers or clients, addressing their inquiries, providing information, and resolving any issues or concerns they may have. Your role will involve maintaining a professional and friendly demeanour, delivering exceptional customer service, and ensuring customer satisfaction.

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Uniliver Jobs Near Me

Responsibilities:

- Greet customers or clients in a warm and friendly manner, establishing a positive first impression.
- Listen attentively to customer inquiries and provide accurate information or assistance.
- Handle customer complaints or concerns promptly and effectively, striving for a swift resolution.
- Maintain in-depth knowledge of company products, services, policies, and procedures.
- Assist customers with product or service selection, making recommendations based on their needs.
- Process customer transactions, including sales, returns, exchanges, or refunds, accurately and efficiently.

Hiring organization

Uniliver

Date posted

May 25, 2023

Valid through 31.12.2023

APPLY NOW

• Ensure proper handling and storage of merchandise, maintaining a neat and organized work area.

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Uniliver Careers

Qualifications:

- High school diploma or equivalent.
- Previous experience in customer service or a related field is preferred.
- Excellent interpersonal and communication skills, with the ability to engage and connect with customers.
- Strong problem-solving and decision-making abilities.
- Ability to remain calm and composed under pressure.
- Basic computer skills and familiarity with point-of-sale (POS) systems.
- Attention to detail and accuracy in handling customer transactions.
- Ability to multitask and prioritize tasks in a fast-paced environment.
- Flexibility to work varying shifts, including evenings, weekends, and holidays.

Importanteemwork and collectorationskills link in Apply Now Button

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