



<https://govhelp.in/job/wipro-careers-work-from-home-jobs-customer-service-specialist-posts/>

Wipro Careers – Work From Home Jobs – Customer Service Specialist Posts

Hiring organization

Wipro

Date posted

April 13, 2024

Valid through

31.08.2024

Job Location

India

Remote work from: IN; US; AU; NZ; DK; HK; JP; KZ; MY; SG; TW; TH; UZ; VN; AT; BY; BE; FR; DE; GR; NL; RU; ES; CH; UK; GB; DZ; KW; MA; QA; SA; MX; AE; CA; GT; DO

(adsbygoogle = window.adsbygoogle || []).push({});

APPLY NOW

Base Salary

USD. 17 - USD. 25

Qualifications

Graduate, Post Graduate

Employment Type

Full-time, Work From Home

(adsbygoogle = window.adsbygoogle || []).push({});

(adsbygoogle = window.adsbygoogle || []).push({});

Description

Wipro Careers

Calling All Customer Service Champions: Join Wipro!

About Wipro

Wipro is a leading global information technology, consulting, and business process services company. They've been around for over 75 years, helping businesses around the world succeed through cutting-edge technology and a dedication to their clients. Wipro is known for its innovative approach, talented workforce, and commitment to making a positive impact on the world.

The Position: Customer Service Specialist

Are you someone who enjoys helping others and has a knack for solving problems? Do you have excellent communication skills and a passion for building relationships? If so, then a career as a Customer Service Specialist at Wipro might be the perfect fit for you!

(adsbygoogle = window.adsbygoogle || []).push({});

In a nutshell, here's what you'll be doing:

- **Be a customer hero!** You'll be the first line of contact for Wipro's clients,

answering their questions, addressing their concerns, and ensuring they have a positive experience.

- **Become a problem-solving pro.** You'll troubleshoot issues, find solutions, and work with clients to get the results they need.
- **Communication is key!** You'll use your excellent communication skills to clearly explain complex information, listen attentively to clients, and build strong relationships.
- **Tech wiz, not required!** While some technical knowledge can be helpful, the most important thing is your ability to learn quickly, solve problems, and provide excellent customer service.

Do you have what it takes?

- **Great communication skills:** You can clearly explain things in a friendly and easy-to-understand way, both in writing and verbally.
- **A problem-solving mindset:** You enjoy figuring things out and finding solutions that work for everyone.
- **A passion for helping others:** You take pride in going the extra mile to ensure customer satisfaction.
- **A team player:** You can collaborate effectively with colleagues and other departments to achieve common goals.
- **A positive attitude:** You bring a smile and a can-do spirit to work every day!

This role is perfect for:

- **Freshers or those with some experience:** Whether you're new to the workforce or looking for a new challenge, Wipro offers great opportunities for growth and development.
- **People with a passion for service:** If you enjoy helping others and making a difference, you'll find this role to be both rewarding and challenging.

Why Join Wipro?

Here are just a few reasons why Wipro is a great place to work:

- **Growth and development:** Wipro is committed to helping its employees learn and grow. They offer a variety of training programs and opportunities to develop your skills.
- **Competitive salary and benefits:** Wipro offers a competitive salary and benefits package, including health insurance, paid time off, and retirement savings plans.
- **Positive work environment:** Wipro is dedicated to creating a positive and inclusive work environment where everyone feels valued and respected.
- **Make a real impact:** You'll be part of a company that's helping businesses succeed and making a positive impact on the world.

(adsbygoogle = window.adsbygoogle || []).push({});

If You Want to Get Notifications about Various Jobs, Join our Telegram Channel Now and Get notified Daily about the Latest Jobs



Ready to Apply?

The application process is simple! Just head over to Wipro's careers website and search for "Customer Service Specialist" positions. You'll be able to submit your resume and cover letter online.

So, what are you waiting for?

Wipro is a great place to launch your career in customer service. If you're looking for a company that values its employees, offers opportunities for growth, and makes a difference in the world, then Wipro is the place for you!

General Overview

As a Customer Service Specialist at Wipro, you'll be the friendly face of the company, providing exceptional service to Wipro's valued clients. You'll use your communication skills, problem-solving abilities, and positive attitude to ensure that every customer interaction is a positive one.

Your Duties and Responsibilities

- Respond to customer inquiries via phone, email, and chat
- Troubleshoot customer issues and find solutions
- Provide clear and concise explanations of products and services
- Build rapport and develop positive relationships with customers
- Document customer interactions and follow up as needed
- Escalate complex issues to the appropriate team
- Stay up-to-date on Wipro's products and services
- Adhere to company policies and procedures

Join Wipro and start your journey as a customer service champion today!

If You Want to Get Notification about Various Jobs, Join our WhatsApp Channel Now and Get notified Daily about Latest Jobs



Important Links

Find the Link in [Apply Now](#) Button

```
(adsbygoogle = window.adsbygoogle || []).push({});
```

```
(adsbygoogle = window.adsbygoogle || []).push({});
```