



<https://govhelp.in/job/zebronics-recruitment-2023-jobs-near-me-customer-service-representative-post/>

## Zebronics Jobs 2023 – Jobs Near Me – Customer Service Representative Post

**Hiring organization**  
Zebronics

### Job Location

India  
Remote work from: India

**Date posted**  
May 13, 2023

**Valid through**  
31.12.2023

### Base Salary

USD. 10,500 - USD. 16,000

APPLY NOW

### Qualifications

12th Pass, Graduate.

### Employment Type

Full-time

### Description

## Zebronics Recruitment 2023

We are looking for a motivated and enthusiastic Customer Service Representative to join our team. The ideal candidate will be responsible for providing exceptional customer service to our clients through various communication channels, including phone, email, and social media.

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Zebronics Jobs Near Me

### Responsibilities:

- Respond promptly to customer inquiries through various communication channels.
- Manage and resolve customer complaints and issues in a timely manner.
- Keep accurate records of customer interactions, transactions, and feedback.
- Identify and assess customers' needs to achieve satisfaction and provide appropriate solutions.
- Follow communication procedures, guidelines, and policies.
- Collaborate with internal teams to ensure customer satisfaction.
- Stay up-to-date with product and service information, promotions, and pricing.
- Perform other duties as assigned.

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#### **Zebronics Careers**

#### **Qualifications:**

- High school diploma or equivalent; associate's or bachelor's degree preferred.
  - Proven customer service experience.
  - Excellent communication skills, both written and verbal.
  - Ability to handle stressful situations and difficult customers.
  - Strong attention to detail and organizational skills.
  - Ability to multitask and manage time effectively.
  - Knowledge of customer service principles and practices.
  - Proficiency in Microsoft Office and customer service software.
  - Willingness to work flexible hours, including weekends and holidays.
- Bilingual skills a plus.

#### **Important Links**

**Find the Link in [Apply Now](#) Button**

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