zomato

Zomato Careers Jobs – Private Jobs – Recruitment For Data Entry Clerk

Job Location
India
Remote work from: IN; US; AU; NZ; HK; JP; KZ; MY; SG; TW; TH; UZ; VN; AT; BY; BE; DK; FR; DE; GR; NL; RU; ES; CH; UK; GB; DZ; KW; MA; QA; SA; MX; AE; CA; GT; DO

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Base Salary
USD. 12 - USD. 23

Qualifications
12th Pass, Graduate, Post Graduate

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Employment Type
Full-time

Description

Zomato Recruitment 2024

Do you thrive on building positive relationships and ensuring customer satisfaction? Are you passionate about creating exceptional experiences? If so, then a career as a Data Entry Clerk at Zomato might be the perfect fit for you!

Zomato is India's leading online food ordering and delivery platform, connecting millions of users with their favorite restaurants. We're a passionate team dedicated to making food ordering a seamless and enjoyable experience for everyone. As a Data Entry Clerk, you'll play a vital role in upholding this commitment by providing exceptional support to our valued customers.

Zomato Jobs Near Me

About Zomato

Zomato is more than just a food delivery platform; we're a vibrant community that revolves around the love for good food. We're constantly innovating and expanding our reach, offering exciting new features and services that make the dining experience more convenient and enjoyable. Here, you'll be surrounded by talented individuals who share your passion for creating a positive impact.

Hiring organization
Zomato

Date posted
March 28, 2024

Valid through
31.12.2024

APPLY NOW

Why Join Us?

As a Data Entry Clerk at Zomato, you'll be at the forefront of our customer experience. You'll have the opportunity to:

- **Make a Difference:** Your dedication to providing exceptional service will directly impact customer satisfaction and contribute to Zomato's continued success.
- **Learn and Grow:** We offer a dynamic work environment with ample opportunities for professional development. You'll gain valuable experience in customer service, communication, and problem-solving.
- **Be Part of a Team:** We foster a collaborative and supportive work culture where you'll feel valued and empowered to contribute your ideas.
- **Remote Work:** Enjoy the flexibility and convenience of working remotely from anywhere in India.

Summary

We're seeking a passionate and articulate Data Entry Clerk to join our growing team. You'll be responsible for providing exceptional support to our customers via phone, email, and chat. Your primary focus will be on resolving customer inquiries promptly and efficiently, ensuring a positive and memorable experience.

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Key Responsibilities

- Respond to customer inquiries via phone, email, and chat in a timely and professional manner.
- Actively listen to customer concerns, identify their needs, and provide accurate and helpful solutions.
- Research and troubleshoot customer issues, escalating complex cases to the appropriate team when necessary.
- Maintain a positive and professional demeanor throughout all interactions, fostering trust and building strong customer relationships.
- Document customer interactions and maintain accurate records.
- Contribute to the continuous improvement of Zomato's customer service processes by providing feedback and suggestions.

Required Skills and Qualifications

- Excellent communication and interpersonal skills, with the ability to build rapport with customers from diverse backgrounds.
- Active listening skills and a genuine desire to help others.
- Strong problem-solving and analytical skills.
- Ability to work independently and as part of a team.
- Proficient in computer skills, including Microsoft Office Suite and a familiarity with CRM systems (a plus).
- A positive and enthusiastic attitude with a passion for exceeding customer expectations.

Experience

This is a great opportunity for both experienced customer service professionals and enthusiastic freshers. We value your passion for service excellence and your

willingness to learn and grow.

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Why Join Zomato?

At Zomato, we believe in creating a work environment that's not only challenging but also rewarding. Here's what you can expect:

- Competitive salary and benefits package.
- Opportunities for professional development and career advancement.
- A dynamic and collaborative work culture.
- A chance to be part of a company that's making a real difference in the food industry.
- The flexibility and convenience of remote work.

We offer a fun and fast-paced work environment where your ideas are valued, and your contributions are celebrated.

Application Process

If you're a passionate individual who thrives on building positive relationships and exceeding customer expectations, we encourage you to apply! Please submit your resume and a cover letter outlining your motivation for joining Zomato.

Motivate to Join

We're looking for someone who shares our passion for creating exceptional customer experiences. If you're a highly motivated individual with a genuine desire to help others, we encourage you to apply! This is your chance to be part of a growing and innovative company that's making a positive impact on the world.

Wrapping Up

As a Data Entry Clerk at Zomato, you'll play a vital role in ensuring customer satisfaction and brand loyalty. You'll have the opportunity to develop your skills, build a rewarding career, and be part of a team that's passionate about food.

We look forward to hearing from you!

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Important Links

Find the Link in Apply Now **Button**

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