



<https://govhelp.in/job/zomato-hiring-job-vacancy-free-job-alert-customer-service-executive/>

## Zomato Hiring Job Vacancy – Free Job Alert – Customer Service Executive

**Hiring organization**  
Zomato

### Job Location

India  
Remote work from: IND

**Date posted**  
February 13, 2024

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**Valid through**  
31.08.2024

### Base Salary

USD. 11 - USD. 22

APPLY NOW

### Qualifications

12th Pass, Graduate

### Employment Type

Full-time

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### Description

## Zomato Hiring Job Vacancy

As a Customer Service Executive at Zomato, you'll be the frontline hero, ensuring our customers have a smooth and delightful experience. You'll be the voice of Zomato, resolving inquiries, addressing concerns, and going the extra mile to leave a lasting positive impression.

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### Zomato Careers

#### Responsibilities:

- **Be the champion of customer satisfaction:** Respond to customer inquiries promptly and efficiently through various channels (phone, email, chat).
- **Master the art of de-escalation:** Calmly and effectively resolve customer complaints, ensuring their concerns are addressed fairly and promptly.
- **Be a problem-solving wizard:** Identify root causes of issues, work with internal teams to find solutions, and keep customers informed throughout the process.
- **Stay up-to-date:** Maintain a thorough understanding of Zomato's policies, procedures, and offerings to provide accurate and helpful information.
- **Spread the Zomato love:** Proactively engage with customers, offer suggestions, and personalize their experience to build lasting loyalty.

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## Zomato Jobs Near Me

### Skills:

- Excellent communication and interpersonal skills, both written and verbal.
- Ability to listen actively, empathize with customers, and build rapport.
- Strong problem-solving and analytical skills, with a focus on finding solutions.
- Proactive and detail-oriented approach, with a commitment to accuracy and efficiency.
- Excellent time management skills and the ability to work effectively under pressure.
- Adaptability and willingness to learn new things in a fast-paced environment.

### Tags:

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### Important Links

Find the Link in [Apply Now](#)

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