



<https://govhelp.in/job/zomato-recruitment-2023-all-india-jobs-bpo-staff-posts/>

Zomato Recruitment 2023 – All India Jobs – BPO Staff Posts

Job Location

India
Remote work from: Brazil

(adsbygoogle = window.adsbygoogle || []).push({});

Base Salary

USD. 13,200 - USD. 18,500

Qualifications

Graduate , 12th Passed

Employment Type

Full-time

(adsbygoogle = window.adsbygoogle || []).push({});

(adsbygoogle = window.adsbygoogle || []).push({});

Description

Zomato Recruitment 2023

As a BPO Staff at Zomato, you will be a part of our dynamic customer service team, responsible for providing excellent support to our users and restaurant partners. Your role will involve handling customer inquiries, resolving complaints, and ensuring a seamless experience for both customers and partners. This position offers an exciting opportunity to contribute to the success of a leading food delivery platform and be a part of a fast-paced, customer-centric environment.

(adsbygoogle = window.adsbygoogle || []).push({});

Zomato Careers

Responsibilities:

1. Customer Support: Respond promptly and professionally to customer queries, concerns, and complaints through various channels, including phone, email, and chat. Provide accurate and helpful information about Zomato's services, orders, and restaurant listings. Strive to exceed customer expectations and ensure high customer satisfaction levels.
2. Partner Relations: Build strong relationships with our restaurant partners by providing assistance, addressing their queries, and resolving any operational issues. Collaborate with internal teams to ensure effective communication and timely resolution of partner-related concerns. Advocate for the success of our partners and maintain a positive and proactive approach.

Hiring organization

Zomato

Date posted

June 12, 2023

Valid through

31.12.2023

APPLY NOW

3. **Data Management:** Accurately enter and maintain data related to customer interactions, orders, and partner information in our systems. Ensure data integrity and compliance with data privacy regulations. Analyze data to identify trends or patterns that can help improve customer support processes and overall operational efficiency.

(adsbygoogle = window.adsbygoogle || []).push({});

Zomato Jobs Near Me

Skills:

1. **Excellent Communication Skills:** Possess exceptional written and verbal communication skills. Ability to express ideas clearly, concisely, and in a customer-friendly manner. Active listening skills to understand customer and partner needs, and provide appropriate solutions.
2. **Customer Focus:** Demonstrate a strong customer-centric approach with the ability to empathize, understand, and address customer concerns effectively. Ability to handle challenging situations with patience, empathy, and professionalism.
3. **Problem-Solving:** Exhibit strong problem-solving and decision-making skills. Analyze complex situations, identify root causes, and propose effective solutions. Ability to think on your feet and adapt to changing situations in a fast-paced environment.

Important Links

Find the Link in [Apply Now](#) Button

(adsbygoogle = window.adsbygoogle || []).push({});

(adsbygoogle = window.adsbygoogle || []).push({});